

PUZZLE SOLUTION - January 2011 Newsletter

Scenario: You are a supervisor with an employee who is requesting a form CA-16, *Authorization for Treatment*, in order to seek medical care. By history, you are aware that the employee reported a work-related injury to you on form CA-1, *Notice of Traumatic Injury*, 10 days ago. At the time of the original injury, the employee elected not to seek medical care, but he indicated that he may do so in the future. Both you and the injured employee have received a letter from the DLA Human Resources Services, Injury Compensation office advising that the injury claim was submitted to the U.S. Department of Labor (DOL) and that a claim number has been established for the injury. What do you do?

The best answer is:

B. You advise the employee that generally, the CA-16 form is used to cover a need for emergency medical treatment. You advise that because more than one week has passed from the injury, the Agency may refuse to issue a CA-16 on the basis that the need for immediate treatment would have become apparent in that period of time. You advise the employee that because he has already received a claim number from DOL, he should provide that claim number to the physician's office for them to use for treatment authorizations and/or medical bill payment.